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1 **Original Article** A Study for Designing and Analysis of a School Bus Project 2 3 for the Municipality in Southern Thailand Nikorn Sirivongpaisal¹, Walakkamol Kongyoung¹, 4 Sakesun Suthummanon¹, Pallapat Penjamras², and Sirirat Suwatcharachaitiwong^{1*} 5 ¹Department of Industrial and Manufacturing Engineering, Faculty of Engineering, 6 Prince of Songkla University, Hat Yai, Songkhla, 90110, Thailand 7 8 ²Department of Business Administration, Faculty of Management Science, Prince of Songkla University, Hat Yai, Songkhla, 90110, Thailand 9 * Corresponding author, Email address: sirirat.su@psu.ac.th 10 11 12 Abstract The key characteristic of the public transport project is having challenging 13 requirements and various stakeholders involved like a school bus project in this 14 research. To substantiate the designing and analysis of such a project's performance, 15 16 much information will be required to convince the stakeholders. Hence, acquiring the project information requires a solid framework for understanding and projecting the 17 unseen problems that impacted the stakeholders. This research studies to design and 18 19 analyse a school bus system in Hat Yai City Municipality. The study process was formulated on the feasibility study framework consisting of market, technical, and 20 economic study. The quantitative techniques were effectively applied, including 21 22 behavioural customers study, city transportation designing, simulation modelling, and economic analysis. The predicted system performances and analysis results were 23

generated as available information for the stakeholders to make an insightful

assessment. The proposed framework can be an incisive guideline for the designing andanalysis of other projects.

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Keywords: transportation designing; public project; school bus system; computer
 simulation, ProModel[®]

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31 **1. Introduction**

32 Hat Yai City is the regional centre of education in lower Southern Thailand. At present, the total number of students is about 55,000. The projected number of students 33 in the year 2027 is about 80,000. Ordinarily, most students use personal transport for 34 35 travel to and from school which spawns a high number of road trips and results in traffic congestion during school prime time between 6:30-8:00 am and 3:30-6:30 pm. The 36 behavior of traffic congestion in Thailand's major cities, as same as in other major 37 cities, is recurring during rush hour in the school area and affects the vicinity area. 38 However, the main distinction of Thailand from others is that students in Thailand do 39 40 not necessarily attend a school in close vicinity to their homes; instead, they can commute across the zone to attend their schools of choice. So Voluminous student trips 41 and serious traffic congestion can make possible traffic accidents. In past available data, 42 43 the correlation between the number of students and the count of their accidents has a pvalue of 0.093, so there is a strong relationship between the number of students and 44 45 their accidents. This indication motivates the researchers to propose a school bus project 46 to Hat Yai City Municipality, with the goal to provide safe, effective, and efficient transportation to students, as well as, reducing the rate of accidents in Hat Yai City. 47 However, the designing and analysis of such a project needs an interdisciplinary 48

discipline, such as marketing, computer, and economics, to support the analysis and draw the conclusion of whether the project is worth it or not. Consequently, this paper aims to offer a comprehensive designing and decision analysis of the study for the school bus project in Hat Yai City Municipality.

In the study, the researchers adopted research methodology from a project 53 feasibility study, which consists of three main steps, namely market feasibility study, 54 feasibility 55 technical study, and economic feasibility study, which in 56 administrating/organizing feasibility study and environmental impact study were not regarded here. Contributions of this research, firstly, designing and decision analysis of 57 the public transport project can be attained with optimal selections under our proposed 58 59 methods and set of techniques. Secondly; although the adopted techniques are plain, they still provide valuable insights to the project decision analysis. Thus, lastly, our 60 methods generally can be adopted and applied to other public projects. 61

The remaining manuscript can be structured as follows. The literature review will be presented in the next section. After that, the research method will be clearly explained our approach to the designing and decision analysis of the project. Next, results and discussion will be thoroughly examined for each stage related to the research method. Lastly, the conclusion will be made.

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68 **2. Literatures Review**

School Bus Routing Problem (SBRP) research is pertinent to the "Vehicle
Routing Problem (VRP)", which has been under research for a long time. SBRP is an
NP-Hard problem, and it was studied and presented for the first time by Newton and
Thomas (1969). That study aimed to design bus routing and scheduling for one school.

73 The approach can be divided into two steps. One is determining the shortest route of infinite bus capacity. The other is partitioning the single route to individual bus routes 74 75 and schedules, which satisfy bus capacity, bus loading policy, and passenger riding time constraints. Later on, Newton and Thomas (1974) developed their work further for bus 76 routing in a multi-school system. Bowerman, Hall, and Calamai (1995) presented the 77 78 urban school bus routing problem with a multi-objective function and described algorithms for generating the solution. Solutions provided were the optimum number of 79 80 routes, total bus route length, load balancing, length balancing, and student walking distance. Braca, Bramel, Posner, and Simchi-Levi (1997) worked on routing and 81 scheduling multiple schools in urban areas in New York City with mixed loading 82 83 allowance. GIS was applied to obtain actual travel time by student location and school location and to generate efficient bus routes and schedules considering also one-way 84 streets. Schittekat, Sevaux, and Sörensen (2006) developed a model to select the bus 85 stop where students will be assigned to from potential alternative stops, to minimize the 86 total travel distance. In this model, the school was considered as a depot, and bus 87 88 routings were obtained for single school problems and tested only for small-sized problems. Mix load algorithm was presented. Park and Kim (2010) provided a 89 comprehensive review of the school bus routing problem. They summarized the various 90 91 assumptions, constraints, and solution methods. They presented five sub-problems of SBRP, which are (1) data preparation, (2) bus stop selection, having location-allocation-92 routing (LAR) strategy and allocation-routing-location (ARL) strategy, (3) bus route 93 94 generation, having "route-first, cluster second" approach and "cluster-first, route-95 second" approach, (4) school bell time adjustment, and (5) route scheduling. Last but not least, Park, Tae, and Kim (2012) developed a mixed load algorithm for the school 96

bus routing problem (SBRP) and measured its effect on the number of required
vehicles. Allowing mixed loads increases flexibility and gives cost savings. Bus starting
points can be school, depot, or driver's home. The constructive algorithm was
developed and the number of vehicles could be reduced by 22 %.

Computer simulations are commonly used in studies on manufacturing systems, 101 102 service systems, logistics systems, etc. Specifically, the use of computer simulations in 103 transportation designing has become common. Carotenuto, Serebriany, and Storchi 104 (2011) studied a simulation model in a discrete event environment to help plan flexible services for people transportation, named the "Demand Responsive Transport System 105 (DRTS)". Routing and scheduling were planned for multiple vehicles with limited 106 107 capacity and time window constraints. Service by DRTS can be both static and dynamic. If the customers' requests are known in advance, this is the static case; 108 otherwise, the case is dynamic. External factors such as congestion or failures of user 109 arrival were coped with within the discrete event simulation by integrating real 110 observation data with the algorithm. El-Gharably, El-Kilany, and El-Sayed (2013) 111 112 studied discrete event simulation in tackling the VRP in a stochastic environment. A simulation model was developed in the ExtendSimTM environment with three sections: 113 114 router, customer, and total route distance calculator. The optimization was carried out 115 by the Optimizer Block provided by the ExtendSimTM. Finally, since the late 1980s, GIS has had a variety of applications in various fields such as public health, sustainable 116 development, natural resources, regional and community planning, transportation, and 117 118 logistics. Shah and Adhvaryu (2016) measured the Public Transport Accessibility Levels (PTAL) for Ahmedabad, India. A GIS mapping tool was applied for generating a 119

visual illustration of PTAL taking into average walk speed and time, distances to publictransport stops, and peak-hour route frequencies of different public transport modes.

The above review regarded the nature and characteristics of a school bus routing problem, effective technologies for addressing this type of problem in transportation planning include simulation and GIS which are vastly helpful for our research. The main distinction of this research from other studies is that Thai students do not necessarily attend a school in close vicinity to their homes; instead, they can commute across the city to attend their schools of choice. The research method is next described in detail.

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130 **3. Research Method**

The research method, as shown in Figure 1, for the designing and analysis of the 131 132 school bus project is described next. The study was initiated by obtaining data from the demand feasibility study which will be used in the technical feasibility study. The 133 sampling method in this step was stratified random sampling, which stratified the 134 population into three groups: kindergarten, primary, and secondary students. And 135 sample size was calculated by Taro Yamane's equation with a 5% error rate, which 136 yielded 400, 420, and 420 samples of kindergarten, primary, and secondary students, 137 138 respectively.

In the technical feasibility step, a simulation model will be built and used as an experimental tool to provide foresight of the project performances. Practically, a simulation model which is a discrete event simulation performed a significant role in the decision analysis. School bus routing and scheduling were considered under time window constraints and multiple vehicles with limited capacity. The simulation resultsare then finally used in economic analysis.

Due to the complexities and numerous factors involved in the model, an analytical solution that can deal with all complexities and factors is troublesome. Thus, the ArcGIS software was applied using its powerful data visualization, query, and analysis capabilities. And simulation technology allowed tackling the complexities and stochastic nature of the problem efficiently.

The following is a general description of our simulation model. The bus stop locations are fixed first. Students will be assigned to the nearest bus stops from their houses. Routes will be generated for the selected bus stops to minimize the daily total travelled distance. In the morning, a student or a group of students will be picked up at a bus stop and delivered to a school. Vice versa, a student or a group of students will be picked up at the school and delivered to a bus stop in the afternoon.

In order to design bus routing, students' addresses and school locations were 156 needed within the layout of Hat Yai City Municipality. While the development of bus 157 158 routing is an NP-hard problem, it can be fragmented into smaller sub-problems by school zoning, which was done before addressing bus routing. A number of conditions 159 were taken into consideration in routing, namely (1) bus stops are commonly used for 160 161 students of every school, (2) specific school in each zone will be located as hubs of transportation (start-stop location for buses), (3) each route is set with a radius of 500 162 meters, (4) but for the first 500 meters there will be no school bus service because the 163 164 demand survey found that parents who are within 500 meters between home and school are more likely to pick up and send students by themselves, (6) the bus will travel only 165 on roads more than 6 meters wide, and (7) the morning time-window is from 6:30 am 166

through 7:50 am, however; the bus must arrive at the last school at least 5 minutes
before school starts, and the afternoon time window is during 3:30 pm through 7:00 pm.
The bus routing network was then built, and the shortest path analysis used Dijkstra's
algorithm.

The computer simulation model for school bus system was built using the ProModel[®] software package. Main elements in ProModel[®] such as Locations, Entities, Path Networks, Resources, Processing, and Arrivals represented the school bus system. Various declared input variables, such as traffic lights, bus stops, school buses, schools, and bus seats were managed in Microsoft Excel and imported to ProModel[®]. Flow of the simulation program is shown in Figure 2

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178 **3. Results and Discussion**

179 **3.1 Demand Feasibility Study**

There were 35 schools in Hat Yai City Municipality. The planned sample sizes,
which are target groups, were 400, 420, and 420 of kindergarten, primary, and
secondary students, respectively; and 1,480 sets of questionnaires were distributed
inducing 1,400 responses (94.60% response rate).

Statistical analysis of the demand survey is summarized, as follows. The survey of the demand feasibility study found that more than 50 % of samples are interested and intend to employ the bus service, and the highest demand for school bus service was 42.3% for the primary school students. The kindergarten level has moderate demand, about 36.8% because parents demand close supervision and high security for their children. Consequently, they may deliberate school bus is not suitable for them. The primary level students are more mature in taking care of themselves, so their parents are 191 more interested in school bus service. The secondary level students with the lowest demand for school bus service was 42.3%. Their parents are more likely interested in 192 bus services with economic benefits to them, and the lowest cost option may not be a 193 194 school bus.

In addition, the survey data disclosed ranking of the decision factors that safety, 195 196 traveling time, convenience, and price, respectively, would concern how the potential customers determine and decide in using the service. Also, Figure 3 exhibits their 197 requirements for the service. As well, such information will be deployed as service 198 199 design parameters in the next phase.

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3.2 Technical Feasibility Study

201 Initially, the preferred bus type in this project, due to the survey, is a minibus 202 that provides more seats than a van with a lower cost. A minibus with 30 seats and a 203 diesel engine (175 horsepower at 2,600 rpm) is selected. Because mini-buses were chosen for the service, it was necessary to limit the routing to primary and secondary 204 205 roads only. Consequently, the bus stops were designated to the main roads, with a total 206 of 53 bus stops covering the Hat Yai City Municipality, and 64 traffic lights in the model, based on the density of students and the road network for each school. Next, 207 208 school zoning and school bus routing were designed following the previously stated 209 requirements in the Research Methods section.

The 53 bus stops located in Hat Yai City Municipality and the 2 school zones for 210 211 providing the school bus service are initially planned in the project. The bus routings of zones 1 and 2 had 5 and 4 routes, respectively. A summary of the routes in each zone is 212 given in Table 1. The proposed solutions with minimum length routes were obtained 213 with Dijkstra's algorithm in ArcGis Network Analyst, which integrates information on 214

the road network accounting for one-way streets, U-turn points, speeds, etc. Suchdetailed information cannot be dealt with in analytical models found in prior literature.

Once the simulation model was built, it was verified and validated. The simulation was used to investigate the expected performance of the tentative school bus system. The simulation runs in this research were terminating simulations. It delivered a comparison for the SBRP between "mixed load plan" and "single load plan". Key performance indicators of the system are travel times, the number of trips in the specified time window, bus waiting time at the red light, the total number of served students, and CO2 emission.

224 *3.2.1 Travel times*

On top of that, the preferred travel times of the customers from the survey designated during 30-45 minutes will be set as service target. A summary of the travel times from all routes is presented in Table 2 below. The minimum travel time is 21.03 minutes for the morning of the single load plan, while the maximum is 42.19 for the afternoon of the mixed load plan, which does not violate the customer requirement.

In addition, the travel times can be comparatively distinguished by zone, by types of plan, or by time window in the following Figure 4. Examining the confidence intervals of the travel times, they do not significantly differ between the school zones, types of plan, or time window, except the travel time of the morning single load plan in zone 1. Details of travel time confidence interval are also illustrated and again no violation in the customer requirement from our design.

236 3.2.2 Number of trips in the specified time window

The initial design was based on each route will be served by one bus so there will be 9 buses in the system. Table 1 will clarify how many trips will be operated for both zones during each time window. Overall, single load plan can generate more trips,as well.

241 3.2.3 Bus waiting time at red light

Likewise, the bus waiting times at traffic lights are predicted for the system performance, based on real traffic data. This is an advantage of using simulations to assess the designs. Figure 5 exemplifies a situation of the bus waiting time in the afternoon trip, in which the longest expected bus waiting time is in zone 2 (bus 1) with a time between 611.63 and 921.97 seconds. Also, the rest of the results can be realized from below figure.

248 3.2.4 Total number of served students

249 The total number of served students can be seen in Figure 6, presented in the total of students served per day. It can be observed that the mixed load having higher 250 251 students served than the single load recognizably appeared only at School 6 (Zone 2, Route 1) and School 4 (Zone 1, Route 4). Nevertheless, the single load plans mostly 252 provide greater service than the mixed load. It is not clear cut that the single load plan 253 254 would guarantee better service than the mixed load plan. Also, such outputs might be 255 concerned with the uncertainties in the simulation model. However, Park and Kim (2010) concluded that a mixed load plan has advantages in high flexibility and cost 256 257 savings, whilst a single load plan could require an excessive number of buses.

258 3.2.5 CO₂ Emission assessment

Last, of all, the assessment of CO2 emission was performed to finalize the study and involve the city sustainability issue which is a concern of the modern transport project. It can be presented in Figure 7 and Figure 8 for the results of the assessment in this project. Figure 7 illustrates the relation map between "zone-route" and "CO2 Emission (tons/year)", while figure 8 similarly presents the relationship between "zoneroute" and "CO2 Emission per Passenger (kg/person)". The shades in each figure are relative to the degree of CO2 Emission either "ton/year" or "kg/person". It seems like there is a higher degree of yearly emission for a "single load plan". However, emission per passenger has a milder degree than the "mixed load plan" due to the higher number of students served.

269 **3.3 Economic Feasibility Study**

In the technical feasibility section, we are relatively unable to make a definite choice between "mixed load plan" and "single load plan", yet we decide to propose the mixed load plan to the school bus project because of its advantages in flexibility and cost savings of the project.

An economic feasibility analysis of the "mixed load plan" will be presented in 274 275 this section. Three scenarios of the business model were considered under the economic feasibility study. The first scenario is passengers pay 16 THB per trip or 32 Baht per 276 day (round trip). This ticket rate was set based on the demand survey. The second 277 278 scenario is marking up for profit by 50% from the total service cost, including investment cost and operating cost. And last scenario is providing as a public service 279 without charge to those who use the bus service. Results of the economic feasibility are 280 281 summarized in Table 3.

The result of feasibility analysis can provide the economic insights of the project; which it seems this project is not so interesting. The output shown in Table 3 indicates that the project is infeasible under scenario 1 since all NPV and IRR results are negative, except for the case with electric buses having IRR 1.56, but this is still lower than MARR. 287 In contrast, with scenario 2 it was found that NPV of diesel bus and NGV bus are negative while electric bus is positive, since service costs of diesel and NGV buses 288 289 are higher than of electric buses. On considering scenario 2 under IRR criteria, it can be seen that all bus types have IRR lower than MARR (20.75%), which means the project 290 is still not feasible. About scenario 3 which is proposed as a public service, all economic 291 292 indicators are not calculated. Simply, the total accumulated expenses of servicing school buses for 10 years are reported as 71,754,201 THB, 61,101,888 THB, and 54,518,275 293 294 THB for diesel buses, NGV buses, and electric buses, respectively.

295 Even though the school bus project is not worth the investment, a school bus service could assist parents to reduce their travel expenses. Based on the survey of 296 297 demand feasibility, transportation to school takes about 58 minutes on average, per student per day. The average distance per student per day is 24.56 kilometres, which 298 299 translates to fuel consumption of a car worth 12,157 THB per student per year, or for motorcycle 2,820 THB per student per year. Thus, this project could be considered as 300 public service, such as scenario 3, that benefits and impacts many individuals. It can 301 302 help reduce family expenses, fuel consumption, traffic problems, as well as accidental rates. It also promotes health and quality of life for Hat Yai people as in previous 303 studies. The increased traffic congestion has a negative impact, due to vehicle 304 305 emissions, on air pollution, which can be harmful to inhabitants' health in urban. There are several studies such Levy, Buonocore, and von Stackelberge (2010), Zhang and 306 Batterman (2013), and Requia et. al. (2018) evaluated health impact or assessed health 307 308 risks due to traffic congestion. Levy, Buonocore, and von Stackelberge (2010) estimated the economic impact of PM2.5-related mortality attributable to congestion and 309 Requia et. al. (2018) also performed a health risk assessment of PM_{2.5}. The results of 310

311 both studies pointed out a significant impact on human health and the economy because of PM_{2.5} emissions from traffic congestion. Zhang and Batterman (2013) studied the 312 313 characteristic of traffic risk for on- and near-road populations, focusing on NO2 314 concentrations. The study disclosed health risks from traffic congestion are potentially large. So public transport such as the school bus can mitigate populations' health risks. 315 316 Hence this project remains worth consideration for the stakeholders in Hat Yai City. Consequently, in further study, such stated benefits may be embraced in the economic 317 318 feasibility study for the sake of accurate analysis.

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4. Conclusions

321 This research study was intended to plan, design, and analyse a school bus project in Hat Yai City Municipality to inform the assessment. The project feasibility 322 323 framework was adopted for the approach, including demand analysis, technical analysis, and economic analysis which were integrated with simulation modelling to enable the 324 focus on the decision. In technical terms, this research problem is comparable to the 325 326 SBRP. The integration of GIS technology and computer simulation technology facilitated a straightforward and foreseen feasibility study supporting assessment by 327 328 stakeholders. The benefits of a simulation model supplementing basic SBRP include 329 accounting for complexities and stochastic fluctuations in the problem. The forecasts based on simulations were produced for the school bus system performance indicators 330 331 and applied for the assessment process. Last but not least, not only does the research 332 provides valuable insights for decision-makers regarding the school bus project for safe, effective, and efficient transportation of students, but also the proposed method can be 333 adopted by other public projects. 334

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Figure 1 Research method.



Figure 2 Simulation program flow chart. (Kongyoung et al., 2017)



Figure 3 Voice of customers for school bus service.



Figure 4 Bus travel times.



Figure 5 Bus waiting times in afternoon trip.



Figure 6 Total number of served students per day.



Figure 7 Ton of CO₂ Emission per year.



Figure 8 Kilogram of CO₂ Emission per passenger.

Zone	Route	Number	Number	Distance (km.)		Number of Trips			
		of	of	One	Round	Time V	Vindow	Time V	Vindow
		Bus	Traffic	Way	Trip	(6:30-7:50 am)		(3:30-7:00 pm)	
		Stops	Lights			Mixed	Single	Mixed	Single
						-Load	-Load	-Load	-Load
1	1	10	11	14.987	29.974	2	2	5	6
	2	9	13	15.305	30.610	2	3	5	7
	3	11	17	15.199	30.398	2	2	5	6
	4	11	23	10.280	20.560	2	3	5	6
	5	10	15	13.034	26.068	2	3	5	5
2	1	12	8	16.717	33.434	2	2	5	5
	2	12	12	12.449	24.898	2	2	5	6
	3	12	18	12.510	25.020	2	2	5	5
	4	10	11	15.926	31.852	2	2	5	6

Table 1 Route information.

Plan	Time	Average	S.D.	COV	Sum	Min	Max
	Window	(minutes)	(minutes)		(minutes)	(minutes)	(minutes)
Mixed	Morning	31.05	3.58	11.52	279.47	25.97	36.92
Load	Afternoon	35.56	3.82	10.75	320.07	30.08	42.19
Single	Morning	27.91	5.52	19.77	251.18	21.03	35.57
Load	Afternoon	33.38	2.83	8.48	300.44	28.62	37.34

Table 2 Travel times summary.

Scenario	Indicator	Fuel Type					
beenano	marcutor	Diesel	NGV	Electricity			
	Fare	16 THB/Trip	16 THB/Trip	16 THB/Trip			
1	NPV	-15,796,559 THB	-12,805,939 THB	-7,777,855 THB			
	IRR	-6.36	-1.50	1.56			
	Payback Period	N/A	N/A	N/A			
	Fare	26 THB/Trip	23 THB/Trip	20 THB/Trip			
2	NPV	-4,361,278 THB	-1,538,781 THB	3,489,303 THB			
	IRR	5.95	8.73	13.51			
	Payback Period	9 years 11 months	8 years 3 months	5 years 9 months			
	Fare	0 THB/Trip	0 THB/Trip	0 THB/Trip			
3	NPV	N/A	N/A	N/A			
	IRR	N/A	N/A	N/A			
	Payback Period	N/A	N/A	N/A			

Note: MARR Rate is 20.75 percentages

Table 3 Economic feasibility study under each scenario.