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Original Article

Forecasting the number of Thai overseas workers through a better model selection (assuming no pandemic)

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Abstract

Thailand's economy, like many other ASEAN countries, heavily relies on remittances from Thai overseas workers. Predicting the number of such workers in the coming years is crucial for stakeholders engaged in economic planning and growth. This study aimed to find a reliable statistical model for this purpose, utilizing data from pre-pandemic years to compare two predictive methods. The dataset spans 120 months, from January 2010 to December 2019, and was obtained from the Library System, Department of Employment of the Royal Thai Government. The chosen forecasting techniques are the Box-Jenkins method and Holt-Winter's Exponential Smoothing method. Primary parameters were first estimated based on the given data, and then evaluated through the Bayesian Information Criterion (BIC). To assess model performance, the dataset was split into two subsets. The primary parameters were applied to the first 60 months' data (January 2010 to December 2014) to estimate secondary parameters. The remaining 60 months' data were then used to evaluate how well each model predicts the response variable, measured by the prediction mean absolute error (PMAE) and prediction root mean squared error (PRMSE). Based on the findings, the Box-Jenkins method outperformed Holt-Winter's method in forecasting the monthly number of fresh Thai overseas workers. This study's insights can serve as a valuable template for predicting overseas workers' numbers in other ASEAN countries with socio-economic-cultural contexts similar to Thailand. Accurate predictions can aid decision-making and planning for sustainable economic development in the region.

Keywords: Box-Jenkins' SARIMA method, Holt-Winter's Exponential Smoothing method, Thai overseas workers, prediction mean absolute error (PMAE), prediction root mean squared error (PRMSE)

1. Introduction

Back in the 1960s, Thailand implemented a successful family planning program to tame the population explosion by which the population growth rate went down from greater than 3% to below 1% in just 20 years. The success of controlling the population growth rate can be

population growth rate in the years 2017 through 2020 had been 0.35%, 0.32%, 0.28% and 0.25% respectively. The population growth rate is expected to come down even lower in 2021 and 2022. Yet, the absolute size of the population is still growing, and by the end of 2022 the population is expected to cross 70 million. The burgeoning population brings many challenges including continued deforestation, worsening of pollution, increasing traffic accidents, and above all - a steady rise in unemployment rate.

gauged by looking at the latest available figures: the

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Rapid urbanization in Thailand has been witnessing a large pool of people entering the organized labor force, and since 2013 the country is experiencing a rising unemployment rate. The unemployment rate, as a percentage of the total labor force, was seen decreasing from a high of approximately 3.4% in 1998 to 0.3% in 2013, but then suddenly it reversed the course, and since 2013 it has risen steadily to 1.4% in 2021 (Overseas Employment Administration Division of Thailand's Ministry of Labour, 2021). As a result, a large number of Thai workers are looking for job opportunities abroad. This not only helps the job seekers earn a respectable living, but also it helps them acquire extra technical knowhow, which can be channelized to help improve the domestic economy of Thailand (Overseas Employment Administration Division of Thailand's Ministry of Labour, 2017). That is why it is one of the primary strategies of the Royal Thai Government's Department of Employment to help the labor force look for overseas employment opportunities, and thereby alleviate the current domestic unemployment rate.

Overseas employment of Thai workers has resulted in a positive change in the overall economy; not only does it help the country earn a good amount of foreign exchange, but it also promotes developing the human resources. At a personal level, many Thai workers are eager to take up overseas employment due to various factors, which range from a lack of domestic work opportunities that suits their skills and demands, to helping the family's social standing (Sansiri, 2008).

The aforementioned prevailing socio-economic condition in Thailand has prompted us to study the recent historical data on overseas employment, model it using a suitable method, and then forecast the number of Thai overseas workers, which in turn can help the country's policy makers take necessary steps from a logistical point of view.

In this research we have used two available model types to fit the monthly Thai overseas employment data, namely - (a) Box-Jenkins' 'Seasonal Autoregressive Integrated Moving Average' (SARIMA) model, and (b) Holt - Winter's 'Exponential Smoothing' (ES) model. The objective of this study was to determine which of these two models can provide the most accurate prediction of the number of Thai overseas workers (in the pre-pandemic setting) based on existing data.

2. Materials and Methods

In this research, the monthly Thai overseas employment data were gathered from the Library System, Department of Employment of the Royal Thai Government (Overseas Employment Administration Division of Thailand's Ministry of Labour, 2021) from Jan 2010 to Dec 2019, covering a period of 120 months, say $\{Y_1, Y_2, \ldots, Y_{120}\}$, *i.e.*, Y_t represents the number of fresh (or first time) Thai overseas workers in month-t, with t=1 representing Jan 2010, and t=120 standing for Dec 2019. Figure 1 illustrates the time series plot of monthly first time Thai overseas workers from Jan 2010 to Dec 2019. The data can be seen to have a volatile time series pattern.

This is due to the fact that it has a trend component and changes (i.e., variations) in the same way as it climbs up or down over a given period. In other words, there is a seasonal variation with period of twelve units of time (i.e., 12



Figure 1. Time series plot of monthly Thai overseas workers

months) because the series data is per month. This period can also be seen from the correlograms in Figure 2. There appear to be annual or 12-month spikes in the Autocorrelation Function (ACF) and the Partial Autocorrelation Function (PACF) correlograms. Therefore, two forecasting models were chosen to fit the data: SARIMA model (Box-Jenkins method), and Holt-Winter's ES model.

2.1 Box-Jenkins' SARIMA model

The Seasonal Autoregressive Integrated Moving Average model or SARIMA model, developed by Box and Jenkins in 1976, is based on the behavior of historical data influencing the present and helps explain future patterns or events (Cowpertwait & Metcalfe, 2009). It has been used as a popular model for time series data.

SARIMA $(p, d, q)(P, D, Q)_s$ model is an ARIMA model with a seasonal component where (p, d, q) is the non-seasonal part of the model, and (P, D, Q) is the seasonal part of the model, while *s* is a period of the time series in each season. The Box-Jenkins SARIMA method is a forecasting technique that begins by identifying a stationary time series, checking to see if the time series has a constant mean $E(Y_t)$ and variance $V(Y_t)$ by performing the Augmented Dickey Fuller (ADF) test. If the series is not stationary, differencing and/or logarithmic transformation can be used to make it stationary (Manayaga & Ceballos, 2019). Once the time series has reached stationary behavior, i.e., the preliminary values of D and d have been fixed where the parameter d is the order of difference frequency from non-stationary time series to stationary series, then the tentative models are established by determining the values of p, q, P, and Q using the ACF and PACF plots of the stationary series. The ACF measures the amount of linear dependence between observations in the time series that are separated by a lag q. The PACF helps to determine how many autoregressive terms p are necessary. The SARIMA(p, d, q)(P, D, Q)_s model can be stated as follows (Bowerman & O'Connell, 1993; Box, Jenkins, & Reinsel, 1994):

$$\phi_p(B)\Phi_P(B^s)(1-B)^d(1-B^s)^D Y_t = \delta + \theta_a(B)\Theta_O(B^s)\varepsilon_t$$
(1)

where Y_t is an observation of the original series at time t, $\varepsilon_t \sim N(0, \sigma^2)$ is an error term at time t, d, and D are degrees of non-seasonal and seasonal differencing, B is the



Figure 2. The ACF and PACF plots of the time series

backshift operator such that

$$B^{s}Y_{t} = Y_{t-s}; (2)$$

non-seasonal autoregressive operator of order p(AR(p)) is

$$\phi_{p}(B) = 1 - \phi_{1}B - \phi_{2}B^{2} - \dots - \phi_{p}B^{p}; \qquad (3)$$

seasonal autoregressive operator of order P(SAR(P)) is

$$\Phi_{P}(B^{s}) = 1 - \Phi_{1}B^{s} - \Phi_{2}B^{2s} - \dots - \Phi_{P}B^{Ps}; \qquad (4)$$

non-seasonal moving average operator of order q (MA(q)) is

$$\theta_q(B) = 1 + \theta_1 B + \theta_2 B^2 + \dots + \theta_q B^q; \tag{5}$$

seasonal moving average operator of order Q(SAM(Q)) is

$$\Theta_Q(B^s) = 1 + \Theta_1 B^s + \Theta_2 B^{2s} + \dots + \Theta_Q B^{Qs}; \qquad (6)$$

and δ is a nonzero constant at which μ is the mean of series or constant estimate of this model as

$$\delta = \mu \phi_p(B) \Phi_p(B^s). \tag{7}$$

We also call p, d, q, P, D, Q the primary (or structural) parameters and the ϕ_i 's, Φ_i 's, θ_i 's, and Θ_i 's the secondary parameters. Let $\tau = (p, d, q, P, D, Q)$ be a set of the primary parameters of the model.

2.2 Holt-Winter's exponential smoothing model

Like SARIMA, the Exponential Smoothing (ES) model is also widely used to model time series. The formulation of exponential smoothing forecasting methods arose in the 1950s. Holt (Holt, 2004) and Winters (Winters, 1960) extended simple exponential smoothing to allow the forecasting of data with a trend and capture seasonality. There are two variations to this method that differ in the nature of the seasonal component. The additive method is preferred when the seasonal variations are roughly constant through the

series, while the multiplicative method is preferred when the seasonal variations are changing proportional to the level of the series. With the additive method, the seasonal component is expressed in absolute terms in the scale of the observed series, and in the level equation, the series is seasonally adjusted by subtracting the seasonal component. The Holt-Winter's ES method comprises the forecast equation and three smoothing equations - one for the level a_t , one for the trend b_t , and one for the seasonal component S_t , with corresponding smoothing parameters α , γ , and δ , respectively. We use *s* to denote the frequency of the seasonality, i.e., the number of seasons in a year. So, the additive Holt-Winter's ES method (Holt, 2004) involves a forecast equation and the three smoothing equations for m = 1, 2, ..., as follows:

$$Y_{t+m} = (a_t + mb_t) + S_{t-s+m};$$
 (8)

level equation

$$a_{t} = \alpha (Y_{t} - S_{t-s}) + (1 - \alpha)(a_{t-1} + b_{t-1}); \qquad (9)$$

trend equation

$$b_{t} = \gamma(a_{t} - a_{t-1}) + (1 - \gamma)b_{t-1};$$
(10)

seasonal equation

$$S_t = \delta(Y_t - a_t) + (1 - \delta)S_{t-s}; \tag{11}$$

where a_t denotes an estimate of the level of the series at time t, b_t denotes an estimate of the trend (slope) of the series at time t, S_t denotes an estimate of the seasonal component of the series at time t, when α , γ , and δ are the smoothing parameters for the level, trend, and seasonal components, respectively, at which $0 \le \alpha, \gamma, \delta \le 1$ (Sanguanrungsirikul, Chiewananta vanich, & Sangkasem, 2015). We also call α , γ , δ the primary (or structural) parameters. Let $\tau = (\alpha, \gamma, \delta)$ be a set of the primary parameters of the model.

2.3 Model fitting and validation steps

This study is an application of the above two models to see which one fits the data best. The main objective of the paper is to compare the two forecasting methods and to predict future values of the monthly Thai overseas workers by using SPSS version 25 and Minitab version 20 software packages. Moreover, the model parameters are estimated by using maximum likelihood estimation algorithm in SPSS software. The best model for each method will be selected for the lowest Bayesian information criterion (BIC) as provided by the software. The BIC is a criterion for model selection among a finite set of models; models with lower BIC are generally preferred. It will measure the goodness of fit and is used to decide which model has the best fit to the data, in a comparison of estimated models.

Step-1: Use the whole 120 periods of data { $Y_1, Y_2, \ldots, Y_{120}$ } to estimate the primary (or structural) parameters τ and select the best model for each method with the lowest BIC value as provided by the software. This also gives the optimal values of the primary parameters, say τ_* .

Step-2: Diagnostic check with normality and residual white noise of the models:

(a) use the normal Q-Q plot and Kolmogorov-

Smirnov test to look for normality,

(b) use Ljung-Box test to confirm that the residuals have the white noise property.

Step-3: Once we obtain the appropriate model for each method, to see how well they perform, use the τ_* (from Step-1) on the first 60 months' data $\{Y_1, Y_2, \ldots, Y_{60}\}$ and fit the model to predict Y_{61} . This automatically estimates the secondary parameters and in turn gives the predicted value for Jan 2015 which is \hat{Y}_{61} (set the number of periods to

forecast to be one). The error in prediction is (Y_{61}, \hat{Y}_{61}) .

Step-4: Use the same τ_* (from Step-1) on the data { Y_2, Y_3, \ldots, Y_{61} } to predict Y_{62} (*i.e.*, shifting the test dataset by 1 unit of time). This automatically estimates the secondary parameters and in turn gives the predicted value for Feb 2015 which is \hat{Y}_{62} . The error in prediction is (Y_{62} - \hat{Y}_{62}).

Step-5: Keep on sliding by one time point until the predicted value for Dec 2019 will be obtained by using the same τ (from Step-1) on the data { Y_{60} , Y_{61} , . . ., Y_{119} }to get \hat{Y}_{120} and the error in prediction will be (Y_{120} - \hat{Y}_{120}).

Step-6: Compare SARIMA model against Holt-Winter's ES model by using the criteria of the prediction mean absolute error (PMAE) and the prediction root mean squared error (PRMSE) defined as:

$$PMAE = \frac{1}{60} \sum_{t=61}^{120} \left| Y_t - \hat{Y}_t \right|$$
(13)

$$PRMSE = \sqrt{\frac{1}{60} \sum_{t=61}^{120} (Y_t - \hat{Y}_t)^2}$$
(14)

The process is summarized in Figure 3 to depict a model's structural parameter selection, followed by secondary parameter estimation and finally the model validation.

3. Results

3.1 The results of SARIMA model

The Augmented Dickey-Fuller (ADF) test is used to determine whether the time series is stationary with the null hypothesis H_0 : the data is nonstationary. The results



Figure 3. A summary flowchart about model fitting and evaluation

show that the ADF value is (-5.993) and its *p*-value is 0.01 (less than 0.05) which implies the null hypothesis is rejected. Therefore, the value of parameter *d* will be zero as the series is stationary.

The ACF and PACF plots of the series in Figure 2 illustrate that the series is nonstationary in seasonal terms, as seen by the slow attenuation of the seasonal peaks (*i.e.*, at lag 12, 24, 36, ...) of the ACF. To achieve stationarity, the first differencing for the seasonal term is applied to the series. The first differenced series (in seasonal term) seems to be stationary since the autocorrelation of the data is reduced and there is no obvious pattern as seen in Figure 4, which means D = 1.

As an illustration in Figure 4, the ACF shows significant positive spike at lag 18, a significant negative spike at lag 13, and a large negative spike at lag 12 and the PACF reveals significant negative spike at lag 13, and a large negative spike at lag 12. Therefore, there are several interpretations that can be drawn from Figure 4 (d = 0, D = 1) since it has a large number of parameters and combinations of terms, but it is appropriate to try out a wide range of models to choose a best-fitting model. So, one possible parameter set for determining the tentative SARIMA models will be p = 0, 1, 12, 13, q = 0, 1, 12, 13, 18, P = 0, 1, 3, and Q = 0, 1. Table 1 represents only some of the tentative models with their corresponding BIC values. However, from all such



Figure 4. The ACF and PACF plots of the differenced (in seasonal term) series



$SARIMA(p,d,q)(P,D,Q)_s$	BIC	$SARIMA(p,d,q)(P,D,Q)_s$	BIC
SARIMA(0.0,0)(0,1,0) ₁₂	14.923	SARIMA(1,0,0)(0,1,0) ₁₂	14.975
SARIMA $(0,0,0)(0,1,1)_{12}$	14.624*	SARIMA $(1,0,0)(0,1,1)_{12}$	14.676
SARIMA $(0,0,0)(1,1,0)_{12}$	14.786	SARIMA $(1,0,0)(1,1,0)_{12}$	14.833
SARIMA $(0,0,0)(1,1,1)_{12}$	14.673	SARIMA $(1,0,0)(1,1,1)_{12}$	14.725
SARIMA(0,0,0)(3,1,0) ₁₂	14.775	SARIMA $(1,0,0)(3,1,0)_{12}$	14.827
SARIMA $(0,0,0)(3,1,1)_{12}$	14.765	SARIMA $(1,0,0)(3,1,1)_{12}$	14.818
SARIMA(0,0,1)(0,1,0) ₁₂	14.975	SARIMA $(1,0,1)(0,1,0)_{12}$	15.018
SARIMA(0,0,1)(0,1,1) ₁₂	14.777	SARIMA $(1,0,1)(0,1,1)_{12}$	14.711
SARIMA $(0,0,1)(1,1,0)_{12}$	14.834	SARIMA $(1,0,1)(1,1,0)_{12}$	14.891
SARIMA $(0,0,1)(1,1,1)_{12}$	14.725	SARIMA $(1,0,1)(1,1,1)_{12}$	14.763
SARIMA $(0,0,1)(3,1,0)_{12}$	14.827	SARIMA(1,0,1)(3,1,0) ₁₂	14.863
SARIMA(0,0,1)(3,1,1) ₁₂	14.818	SARIMA(1,0,1)(3,1,1) ₁₂	14.853

*model with the lowest BIC value

possible models, the SARIMA $(0,0,0)(0,1,1)_{12}$ model gave the smallest BIC.

Checking that the residuals of SARIMA(0, 0, 0)(0, 1, 1)₁₂ model are white noise was done by testing the Ljung-Box Q statistic, which was found to be insignificant at $\alpha = 0.05$ (Ljung-Box Q (lag 18) = 18.263, *p*-value = 0.372), *i.e.*, the residuals are uncorrelated. Moreover, the residuals of the SARIMA(0, 0, 0)(0, 1, 1)₁₂ model are normally distributed, which can be seen from the normality plot in Figure 5 and was confirmed by Kolmogorov-Smirnov test (Kolmogorov-Smirnov test statistic = 0.085, *p*-value = 0.051). Therefore, the SARIMA(0, 0, 0)(0, 1, 1)₁₂ model is appropriate and can be used to forecast the number of Thai overseas workers.

3.2 The results of Holt-Winter's exponential smoothing model

Based on the least BIC provided by the software, along with the results of diagnostic checking of the models, the model with level smoothing $\alpha = 0.098034$, the slope smoothing $\gamma = 5.67 \times 10^{-6}$, and the seasonal smoothing $\delta =$ 2.28 x 10⁻⁴ was the best model of Holt-Winter's ES type.

Checking that the residuals of Holt-Winter's ES model are white noise was done by testing the Ljung-Box Q statistic, which was found to be insignificant at $\alpha = 0.05$ (Ljung-Box Q (lag 18) = 22.702, *p*-value = 0.091), *i.e.*, the residuals are uncorrelated. However, the residuals of

the Holt-Winter's ES model are not normally distributed, which can be seen from the normality plot in Figure 6 and this was confirmed by Kolmogorov-Smirnov test (Kolmogorov-Smirnov test statistic = 0.103, *p*-value = 0.003). Therefore, the Holt-Winter's ES model is not appropriate to forecast the number of Thai overseas workers, as the model assumptions do not seem to be valid.

3.3 Accuracy of the models

The second subset of the number of Thai overseas workers data from Jan 2015 to Dec 2019 was used to validate the models by looking at the PMAE and PRMSE as shown in Table 2. SARIMA $(0,0,0),(0,1,1)_{12}$ model from Box-Jenkins method gave the lower PMAE as well as PRMSE. It was also found that the PMAE and PRMSE of Holt-Winter's ES model are large, as it is not an appropriate model to forecast the number of Thai overseas workers in the first place.

Moreover, one can see how much SARIMA model is providing improvement over the Holt-Winter's ES model by looking at the Relative Improvement (RI) of SARIMA over ES model as follows.

RI in terms of PMAE = $\left(\frac{2399.08 - 921.98}{2399.08}\right) \times 100\% = 61.57\%$

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Figure 5. The normality plots of the residuals of SARIMA(0, 0, 0)(0, 1, 1)₁₂ model



Figure 6. The normality plots of the residuals of Holt-Winter's ES model

Table 2. A performance comparison of the two models

Forecasting model	Accuracy measures		
SARIMA(0,0,0), $(0,1,1)_{12}$ Holt-Winter's ES	PMAE 921.98* 2399.08	PRMSE 1361.23* 2904.08	

*The lowest (best) accuracy measure

The comparison graphs between the actual number of Thai overseas workers, fitted values, and predicted values using the SARIMA model and Holt-Winter's ES model during Jan 2010 to Dec 2019, are shown in Figure 7 and Figure 8, respectively.

It is evident from Figure 7 and Figure 8 why Box-Jenkins' SARIMA model is performing better than Holt-Winter's ES model. It appears that Holt-Winter's ES is adhering to the overall general trend but missing the aspect of seasonality, whereas SARIMA is capturing the seasonality better and focusing on the overall general trend also.

The actual and predicted values (predict one value at a time by sliding t = 1) of the number of Thai overseas workers by SARIMA(0,0,0),(0,1,1)₁₂ model from Jan 2015 to Dec 2019 are given in Table 3 to see how close the two are.



Figure 7. The actual time series data of the number of Thai overseas workers from Jan 2010 to Dec 2019 along with the fitted as well as predicted values by the SARIMA model



Figure 8. The actual time series data of the number of Thai overseas workers from Jan 2010 to Dec 2019 along with the fitted as well as predicted values by the ES model

Then, using the 60 months' data (Jan 2015 to Dec 2019) to do the prediction (ignoring the pandemic period of Jan 2020 – Dec 2023), one has the forecasted monthly number of Thai overseas workers in Jan 2024 – Dec 2026 as seen in Table 4 and Figure 9.

4. Conclusions and Suggestions

In today's globalized world, overseas workers play a crucial role in the economies of many developing countries, including Thailand. To accurately predict the number of Thai overseas workers each month, two types of forecasting models were compared: Box-Jenkins' SARIMA, and Holt-Winter's ES. Using the pre-pandemic data from the Royal Thai Government's Department of Employment, spanning from Jan 2010 to Dec 2019, the study covered a period of 120 months. The findings revealed that SARIMA(0,0,0), $(0,1,1)_{12}$ model outperformed the Holt-Winter's ES model in a significant way in predicting the number of monthly Thai overseas workers, as it is a powerful tool in the analysis of time series since it is capable of modeling a very wide range of time dependent data (Cowpertwait & Metcalfe, 2009). This is a significant finding

Table 3. The actual (A) and predicted (P) values (predicting one step ahead) of the number of Thai overseas workers by $SARIMA(0,0,0),(0,1,1)_{12}$ model

Month -	2015		2016		2017		2018		2019	
	А	Р	А	Р	А	Р	А	Р	А	Р
Jan	9111	8386	7995	7603	10539	7795	8511	7803	9377	8854
Feb	8367	9392	8690	8057	8928	8407	8355	8074	9430	8353
Mar	8098	8249	9098	7732	8426	8136	8097	7896	8194	8252
Apr	10936	10656	10525	10310	11135	10500	11145	10193	11008	10769
May	10176	10463	9510	9954	9878	10046	9370	9518	8985	9674
Jun	15722	11142	12940	10708	9957	12674	11651	12087	15525	11561
Jul	11773	14937	11825	13807	13796	13071	15119	13030	10684	13307
Aug	9148	8358	11118	8268	8627	8728	9217	9341	8103	9214
Sep	9713	8140	8055	8289	8991	8335	8298	8654	8312	8566
Oct	7716	7573	8204	7276	9299	7429	8653	8094	7979	8282
Nov	8738	8314	8710	8387	8158	8385	8004	8646	7748	8291
Dec	7793	8066	7767	8154	7481	7662	8381	7821	8456	7813

Table 4. The forecasted monthly number of Thai overseas workers by SARIMA(0,0,0), $(0,1,1)_{12}$ model from Jan 2024 to Dec 2026

Month	2024	2025	2026
Jan	8904	9003	8734
Fed	8581	8687	8455
Mar	8143	8148	8076
Apr	10772	10785	10641
May	9289	9163	9227
Jun	12790	12795	12938
Jul	12748	12316	12594
Aug	9028	8486	8849
Sep	8467	8210	8317
Oct	8346	8011	8165
Nov	8076	7684	7958
Dec	7994	8259	7822



Figure 9. The time series plots of observed (circles) versus the fitted monthly number of Thai overseas workers (blue solid line) from SARIMA model, and the forecasts (red dashed line) for the years 2024 to 2026

which could help policymakers better understand and plan for the future of the Thai workforce abroad, ultimately benefiting the country's economy and its people.

The study recommends two important actions to improve the reliability of forecast results. Firstly, it suggests that forecast results can only be considered reliable when the data used to build the model is less outdated, preferably no more than five years. This is because older data may no longer be relevant or accurate due to the fastchanging economic contexts. Secondly, the study suggests that adding more forecasting techniques or processes can help identify the best model for forecasting, thereby improving the overall accuracy of predictions. It is important to take these recommendations into account in order to improve forecasting reliability and ensure that the predictions are as reliable and accurate as possible.

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