
REVIEW ARTICLE

Cream cheese products: A review

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Abstract

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Songklanakarin J. Sci. Technol., 2005, 27(1) : 191-199

Cream cheese is a soft fresh acid-coagulated cheese product, which is acidified by mesophilic lactic acid starter culture, i.e. *Lactococcus* and *Leuconostoc*. Cream cheese products are categorized into two main types based on the different fat content in the initial mix and the final composition. These are double-cream cheese with at least 9-11% fat content in the initial mix, and single-cream cheese with 4.5-5% fat content in initial mix. Cream cheese was first made by using the cooked-curd method, which was developed in the early twenties, and the cold-pack and hot-pack methods were developed, and are still used at present. The products with high quality should have a uniform white to light cream color with a lightly lactic acid and cultured diacetyl flavor and aroma. The texture of the products should be smooth without lumps, grittiness, or any indication of cracking and whey off, and with the ability to spread at room temperature.

Key words : cream cheese, soft cheese, cultured dairy product

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Received, 18 March 2004 Accepted, 14 June 2004

บทคัดย่อ

ชนกพัทธ์ ผดุงอรรถ

ผลิตภัณฑ์เนยแข็งชนิดครีม (Cream cheese)

ว. สงขลานครินทร์ วทท. 2548 27(1) : 191-199

เนยแข็งชนิดครีม (Cream cheese) คือเนยแข็งสัดแบบอ่อนที่ตัดตอนเครื่องจากการเปลี่ยนน้ำตาลแอลกออลในนมเป็นกรดแลคติก โดยแบคทีเรียประเภท mesophilic lactic acid ซึ่งได้แก่ แบคทีเรียจำพวก *Lactococcus* และ *Leuconostoc* โดยทั่วไปผลิตภัณฑ์สามารถแบ่งออกได้เป็น 2 กลุ่มหลัก ได้แก่ double-cream cheese ซึ่งมีปริมาณไขมันเริ่มต้นในส่วนผสมประมาณ 9-11% และ single-cream cheese ซึ่งมีปริมาณไขมันเริ่มต้นในส่วนผสมประมาณ 4.5-5% กระบวนการผลิตของเนยแข็งชนิดนี้ในยุคเริ่มต้นใช้วิธี cooked-curd จากนั้นจึงมีการพัฒนาเป็นวิธี cold-pack และ hot-pack ซึ่งยังคงใช้อยู่ในปัจจุบัน สำหรับผลิตภัณฑ์สุดท้ายที่มีคุณภาพสูงควรมีสีขาว หรือสีครีมสีเหลือง พร้อมด้วยกลิ่นเฉพาะจากการดแลคติกและไดอะซิทิล (diacetyl) นอกจากนี้เนื้อสัมผัสดของผลิตภัณฑ์ควรเนียนเป็นเนื้อเดียวกัน โดยไม่เปรกกฎลักษณะเม็ดกรวดหยาบเล็ก ๆ การรวมตัวกันเป็นกลุ่มก้อน การแตกของผิวน้ำ และการแยกตัวของเนยที่ผิวน้ำของผลิตภัณฑ์ และที่สำคัญ เนยแข็งชนิดนี้ควรสามารถปิด หรือห้าเป็นแผ่นได้ที่อุณหภูมิห้อง

โปรแกรมวิชาวิทยาศาสตร์และเทคโนโลยีการอาหาร คณะวิทยาศาสตร์และเทคโนโลยี มหาวิทยาลัยราชภัฏสุรินทร์ อำเภอเมือง จังหวัดสุรินทร์ 32000

Cream cheese is a soft, mild, rich, unripened cheese and is a creamy white, slightly acidic tasting product with a diacetyl flavor. It is usually manufactured by the coagulation of cream or mixture of milk and cream by acidification with starter culture and is ready for consumption after the manufacturing process is complete (Guinee *et al.*, 1993). Cream cheese is one of the most popular soft cheese products in North America. It is used as a spread on bagels, as a salad dressing, and as an ingredient for making several kinds of desserts, such as cheesecake. Although there has been quite extensive study about cream cheese, very little work has been published and most of the information is kept exclusively within certain food companies. The objective of this article is to give an overall review of cream cheese products, including cream cheese varieties, cream cheese manufacture, qualities and defects of cream cheese, sensory evaluation of cream cheese, and recent studies on cream cheese products.

Cream cheese varieties

Cream cheese products are often categorized into two main types based on the different fat

content in the initial mix and the final composition. These are double-cream cheese with at least 9-11% fat content in the initial mix, and single-cream cheese with 4.5-5% fat content in the initial mix (Guinee *et al.*, 1993). There are also other similar kinds of cream cheeses based on different fat and dry matter contents. In the United States, the Food and Drug Administration (FDA) regulations state that cream cheese has to have at least 33% fat and not more than 55% moisture content. The Canadian standard for cream cheese requires at least 30% fat content in the product, and in France, the cream-type cheese such as 'Triple creme' has to have at least 75% fat in dry matter content (Sanchez *et al.*, 1996). Neufchatel is also similar to cream cheese but has a different fat content in the initial mix as well as the final product composition, as shown in Tables 1 and 2 (Kosikowski and Mistry, 1999). Table 1 shows the ratio of fat to solids not fat (SNF) in the initial mix for cream and Neufchatel cheeses, and Table 2 shows the chemical composition (% w/w) of cream and Neufchatel cheeses.

Cream cheese manufacture

The first standard for cream cheese was that

Table 1. Ratio of Fat to SNF in mix for cream and Neufchatel cheese.**

Variety	Fat in mix (%)	SNF in mix (%)	Fat in cheese (%)	Moisture in cheese (%)
Cream cheese	15	7.5	35.7	54.0
	13	7.7	35.5	54.3
	11*	7.8	33.0	54.5
	9	8.0	33.0	53.0
Neufchatel cheese	9	8.0	23.7	64.2
	7	8.2	21.6	64.8
	5*	8.4	20.0	63.8
	3	8.5	20.0	56.3

* = Most economical ratio

** Adapted from Kosikowski and Mistry, 1999

Table 2. Chemical composition (% w/w) of Cream and Neufchatel cheeses*.

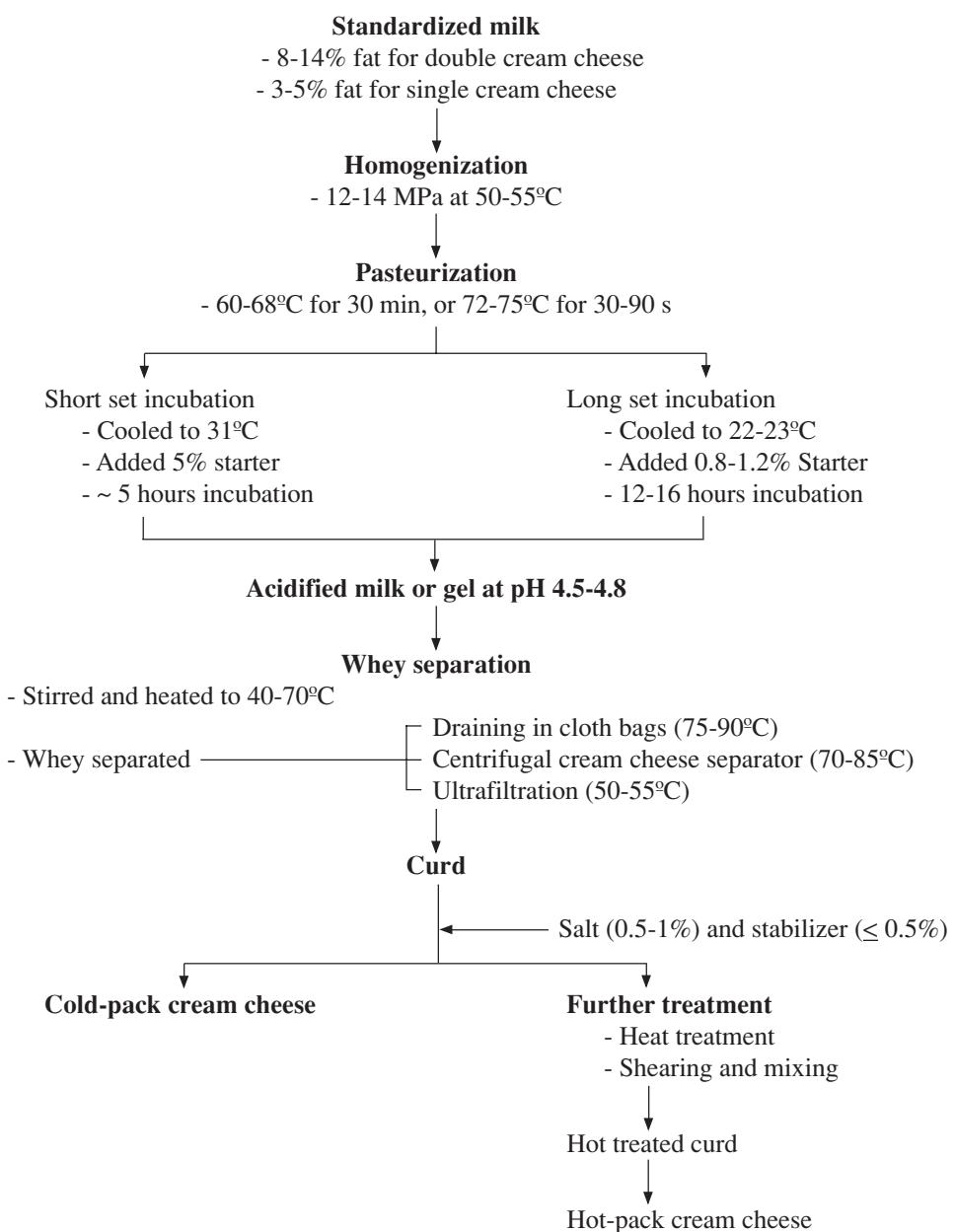
Variety	Moisture	Fat	Protein	Lactose	Salt	pH
Cream						
Double	60	30	8-10	2-3	0.75	4.6
Single	70	14	12	3.5	0.75	4.6
Neufchatel	74	20	12	-	0.75	4.6

*Does not meet US standard, adapted from Puhan *et al.*, 1994

issued in 1921 by the Federal Food and Drug Act. It stated that, "Cream cheese is the unripened cheese made by the Neufchatel process from whole milk enriched with cream. It contains in the water-free substance not less than sixty-five per cent (65%) of milk fat." This product would be considered nowadays as a high-fat Neufchatel cheese (Lundstedt, 1954). The cooked-curd method was developed in the early twenties, and later on, the cold-pack and hot-pack methods were developed, and are still used for cream cheese making today (Roundy, 1939; Lundstedt, 1954). Traditionally, the draining step for removing whey was done by putting the curd in the cloth bags and letting it drain by gravity for 24 hours to meet the desired moisture standards for the product. One of the most important accomplishments for cream cheese making was the invention of the centrifugal separator for the continuous curd draining (or

whey removal) from the hot cheese curd to facilitate attaining the standard composition for immediate and continuous packaging while hot. This device lets the cheese be packaged in a much more sterile and aseptic-like condition, and provides the product with a longer shelf life (Link, 1945).

In the separator method for cream cheese making with the production diagram as shown in Figure 1, the starting mixture for making cream cheese is standardized to 8-14% fat for double cream cheese, and to 3-5% fat for single cream cheese. Then the mix is homogenized (12-14 MPa at 50-55°C), pasteurized (66-68°C for 30 min or 72-75°C for 30-90 s) and cooled to the desired setting temperature (20-30°C). The mix is inoculated with D-type starter culture (i.e. *Lactococcus* starter). The level of starter culture and the set temperature depend on the incubation period; two of the common incubation conditions are the

**Figure 1. Processing steps for cream cheese making.**

Adapted from: Singh and Tewari, 1990; Singh and Tewari, 1991; Guinee, Pudja, and Farkye, 1993; Kosikowski, and Mistry, 1999; and Lucey, 2003

short-set incubation with 5% starter culture, an incubation temperature of 31°C and an incubation period of approximately 5 hours, and the long-set incubation with 0.8-1.2% starter culture, a temperature of 22-23°C, and an incubation period of

12-16 hours. The mix is held at the specific temperature until reaching the desired pH of 4.5-4.8, as shown in Figure 2A (Singh and Tewari, 1990; Singh and Tewari, 1991; Guinee *et al.*, 1993; Kosikowski, and Mistry, 1999; and Lucey, 2003).



Figure 2. Cream cheese processing steps

- A) Acidified milk gel at pH 4.7-4.8;
- B) Stirring and heating to get ready for whey separation step;
- C) Whey separation by centrifugal cream cheese separator;
- D) Mixing with salt and stabilizer and shearing;
- E) Hot-pack cream cheese

The acidification step is achieved by the fermentation of lactose by *Lactococcus* starter (Fox and McSweeney, 1998). The resulting coagulum is gently stirred and heated (for more effective whey separation) to 50-70°C in a ripening tank for the batch method (Figure 2B) or in a heat exchanger for the continuous method. Whey is then separated from the curd by several methods; the traditional method involves letting the hot curd (75-90°C)

drain in cloth bags overnight, while the modern methods use a cream cheese centrifugal separator operating at 70-85°C (Figure 2C) or ultrafiltration at 50-55°C. After whey separation, the hot curd is cooled down to 10-20°C, then mixed with salt (0.5-1%) and not more than 0.5% stabilizer (usually a combination of some of the following; locust bean gum, guar gum, xanthan gum, sodium alginate, and carrageenan), and packaged directly as a cold-

pack cream cheese with the shelf life of about 2-3 weeks. For hot-pack cream cheese product, the curd is mixed with salt and stabilizer and heated to 70-85°C in a mixing tank (e.g., process cheese-type cooker or in a scraped surface-heated vats, as shown in Figure 2D and 2E) to get a good mixture and modify the texture of the product. The hot curd is pumped to the packaging device and packed while hot. The shelf life of the hot pack product is around 3 months at 4-8°C (Singh and Tewari, 1990; Singh and Tewari, 1991; Guinee *et al.*, 1993; Kosikowski, and Mistry, 1999; and Lucey, 2003).

Qualities and defects

According to USDA (1994), cream cheese and related products should have a uniform white to light cream color with a slightly lactic acid and cultured diacetyl flavor and aroma; off-flavors such as bitter, sulfide, yeasty, and unnatural flavor should not be present. The texture of the products should be smooth without lumps or grittiness, and the products should not show any indication of cracking, or wheying off. The cheese products should be spreadable at room temperature (68°F or 20°C) or when cold (45°F or 7.2°C) if labeled as 'soft', and the product should be of medium firmness when refrigerated (\leq 45°F or 7.2°C). The compositional standards are shown in Table 3.

Defects in cream cheese can occur depending on the final pH of the cheese. The texture of the cheese will be soft, and the cheese will lack flavor, if the pH of the cheese is too high (> 4.7). If the pH of the cheese is too low (< 4.6), the texture may be too grainy, and the flavor will be too acidic.

In addition, cream cheese defects include whey separation from the product during storage and a grainy, sandy, or chalky texture, especially in the lower-fat types (Lucey, 2003).

Sensory evaluation of cream cheese

Several studies have been done on the sensory evaluation of cream cheese, and the important cream cheese attributes and definitions based on the 15-point-unstructured scale can be summarized as shown in Table 4.

In addition to those attributes, spreadability is one of the most important textural properties for cream cheese (Breidinger and Steffe, 2001), and to determine spreadability a certain force is required to initiate the flow (Konkoly *et al.*, 1999). It has been demonstrated that consumers found the force to initiate the flow, which is generated on the knife during spreading the food on crackers, to be an indication of spreadability for a variety of foods including cream cheese (Kokini and Dickie, 1982). Therefore, another important cream cheese attribute is spreadability, which is a texture attribute performed by hand, and the definition based on the score from the 15-point-unstructured scale are; low = hard to spread (2 mm layer) on a cracker (high resistance), and high = easy to spread (2 mm layer) on a cracker (low resistance) (Wendin *et al.*, 2000).

Recent studies on cream cheese products

There has been quite extensive study on cream cheese for more than eight decades, but most of the research has focused on the final product,

Table 3. Analytical requirements for cream cheese and related products*.

Product	Percent moisture (Maximum)	Percent Milkfat (By weight of finished food)	pH	Percent salt (Maximum)
Cream cheese	55	33 % (minimum)	4.4 - 4.9	1.4
Reduced fat cream cheese	70	$\geq 16.5\%$ but $< 20\%$	4.4 - 5.1	1.4
Light/Lite cream cheese	70	$\geq 0.5\%$ but $< 16.5\%$	4.4 - 5.2	1.4
Neufchatel cheese	65	$\geq 20\%$ but $< 33\%$	4.4 - 5.0	1.4

*Adapted from USDA, 1994

Table 4. Cream cheese attributes and definitions.**

Appearance	
Attributes	Definition*
Yellow color	Low = white, High = yellow
Granularity	Low = a smooth cheese, High = a grainy cheese
Watery	Wet and shiny look
Compact	Low = porous, High = compact
Texture and Mouth feel	
Attributes	Definition*
Firmness	From slightly firm to very firm
Smoothness	From slightly smooth to very smooth
Rate of dissipation	From fast to slow
Granularity	Low = a smooth cheese, High = a grainy cheese
Adhesiveness	From easy to difficult
Flavor and Taste	
Attributes	Definition*
Acidity (sourness)	<ul style="list-style-type: none"> - Fresh sourness, reminding of yogurt - From slight to extreme
Saltiness	<ul style="list-style-type: none"> - Taste of salt - From slight to extreme
Creaminess (butter-like flavor)	<ul style="list-style-type: none"> - Flavor of butter - From slight to extreme

* The definitions are based on score given for the attributes on the 15-point-unstructured scale.

** Adapted from: Kalab *et al.*, 1981; Modler *et al.*, 1985, and Wendum *et al.*, 2000

which includes the study of microstructure of experimental and commercial cream cheese products (Kalab *et al.*, 1981; Kalab and Modler, 1984; Wendum *et al.*, 2000), the study of newly-developed cream cheese, such as cream cheese by ultrafiltration (Covacevich and Kosikowski, 1977), development of microstructure in a cream cheese based on quesco blanco cheese (Kalab and Modler, 1985), and the study of textural and rheological properties of experimental and commercial cream cheese products (Hori, 1982; Buchheim and Thomasaw, 1984; Sanchez *et al.*, 1994a; Sanchez *et al.*, 1994b; Sanchez *et al.*, 1996; Sanchez and Hardy, 1997; Konkoly *et al.*, 1999; Breidinger and Steffe, 2001). In fact, an extensive amount of

research work for cream cheese has been done in research centers of food companies, but unfortunately, very little work has been published, or most of those research works are registered as United States Patents (Sharpless, 1939; Link, 1945; Hynes *et al.*, 1975; Baker, 1981; Koide *et al.*, 1983; Crane, 1992; Yamaguchi *et al.*, 1999; Kijowski *et al.*, 2000; Han, 2002). However, there is quite limited research on the acidified milk gel stage of cream cheese products, which, in fact, is a critical stage in order to get desired final cream cheese with high textural, rheological and sensory properties. Phadungath (2003) studied the structure development in cream cheese and the impact of processing factors on cheese texture, and sensory properties.

She found that five main processing conditions, namely fat content in standardized milk, homogenization pressure, inoculum level, incubation temperature, and pH at breaking the milk gel, had significant effects on the firmness of the acidified milk gel prior to being the cream cheese product. The data obtained from texture and rheological measurements implied that higher fat content (12% versus 0%), higher inoculum level (2% versus 1%), higher incubation temperature (26°C versus 20°C), and higher homogenization pressure (250 bar versus 100 bar) gave acid gels with firmer texture, while lower pH at breaking the gels (pH 4.7 versus pH 5.1) gave acid gels with firmer texture. In addition, the data obtained from texture measurements, TPA measurements, and sensory evaluation implied that homogenization pressure and incubation temperature affected the firmness of cream cheese samples.

Summary

Cream cheese is a soft fresh acid-coagulated cheese product. It is one of the most popular soft-cheese products in North America, and also often used as food ingredient in many applications. Although there has been quite extensive study about cream cheese, very little work has been published and most of the information is kept exclusively within certain food companies. In addition, the research on the acidified milk gel stage of cream cheese products, which, in fact, is a critical stage in order to get desired final cream cheese with high textural, rheological and sensory properties, is still limited. Therefore, more research work on this stage is required in order to acquire better understanding and apply this knowledge to the study of overall properties of cream cheese products.

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